

WARRANTY CERTIFICATE

TerraBound Solutions

warrants that the equipment sold will conform in kind and quality to the specifications listed in our product specifications documentation and be free of defects in the workmanship or materials.

LIMITED LIFETIME on all Playtopia 6"x6" recycled posts, post caps, and stainless steel hardware against failure due to rust-through corrosion, deterioration, insect infestation, exposure to weather, or workmanship.

15 YEAR LIMITED WARRANTY on all recycled deck platforms, stairs, ramps, bridges, against structural failure due to deterioration defects in materials or workmanship.

10 YEAR LIMITED WARRANTY (only when purchased as part of a complete playground structure) on all polyethylene (panels, slides) and steel (climbers, overheads) against structural failure due to deterioration defects in materials or workmanship. This warranty excludes cosmetic issues arising from use.

1 YEAR LIMITED WARRANTY for structural failure of moving parts, swing seats, and any other product or part not covered by one of the above warranties. This covers rust-through corrosion, defects in materials, or workmanship.

The above warranties do not cover scratches, dents, marring, warping, fading of colors and discoloration due to weathering, or acts of vandalism, and are valid if the structures are erected in conformity with the layout plan and/or installation instructions furnished by the seller; have been maintained and inspected in accordance with the seller's instructions and other normal prudent practices; have been subjected to normal use for the purpose for which the goods were designed; have not been subjected to addition or substitution of parts; and have not been modified, altered, or repaired by persons other than the Seller's designees in any respect which, in the judgement of the Seller, affects the condition or operation of the structures.

All warranties commence on the Seller's invoice.

Should any failure to conform to the above express warranties appear within the applicable warranty period, Seller shall, upon being notified in writing promptly after the discovery of the defect and within the applicable warranty period, correct such non-conformity by issuing new parts. Replacement parts will be warranted for the remainder of the original warranty.

To make a claim, MAIL your written statement of claim, along with digital photos and original invoice

ATTENTION WARRANTY CLAIMS
TerraBound Solutions
20020 Hickory Twig Way
Spring, TX 77388